

The Southeastern Librarian



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As the new editor of *Southeastern Librarian*, I want to use this page to tell you what to expect in terms of mailings over the next few months and also to introduce you to the three of us who have primary editorial responsibilities.

My original intention for completing this year's volume was to publish two issues with combined numbering to complete the volume. Unfortunately, to maintain second class status the U.S. Post Office requires that we have four mailings in a single calendar year. That means that by January 15, 1984, we need three mailings — a real challenge! We intend to try to meet that requirement and hope that you understand if your issues seem a little skinnier than usual. Next year we'll do better.

In accepting the editorship of *Southeastern Librarian*, I am drawing on my past experience in a variety of types of libraries as well as a strong professional and personal commitment to promoting access to information in a broad sense. I expect to discuss my perspective on that issue in future columns. For now, I will simply acquaint you with my background and experience.

I earned my masters degree at the University of Washington and my doctorate at the University of Illinois. The majority of my library experience was at Iowa State University in reference, interlibrary loan, gifts and exchange, and order — with a little library instruction on the side. Prior to my masters I was a high school librarian in Montana and North Dakota. Summers while I was an undergraduate I worked in my hometown public library — which had no professional librarian — doing everything from story hours to cataloging.



I am active in ALA's Association of Specialized and Cooperative Library Agencies, Public Library Association (as editor of the Research in Action column of *Public Libraries*), and in Reference and Adult Services Division. My teaching, research, and writing interests include library services to disabled and institutionalized persons, information services, intellectual freedom and adult reading interests.

This variety of experience leads me to believe that although libraries and their users have many differences, they also have significant similarities. Especially in a time of economic difficulty, we should work together as librarians to support our common goals.



Helen L. Callison, Managing Editor, until recently was a member of the faculty of the College of Library and Information Science, University of South Carolina. She earned her masters degree at the University of North Carolina, Chapel Hill, and her doctorate at the University of South Carolina. She has 20 years experience as a school librarian and has been active in the South Carolina Library Association and South Carolina Association of School Librarians as well as in SELA.

Drucilla Reeves earned her masters at the University of South Carolina, and has been a high school librarian for fourteen years. She is currently Vice-President/President Elect of the South Carolina Library Association. An important strength she brings to *Southeastern Librarian* is her long experience as Exhibits Chairperson of SCLA, SCASL, and AECT of South Carolina. The contacts she made during these years may help us in increasing our advertising.



The three of us look forward to assuring that *Southeastern Librarian* will be a publication which you will find interesting and informative. We welcome your ideas and suggestions about how to keep it that way.

— Linda Lucas

Editor's Page

The Southeastern Librarian

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NEWS NOTES should be sent to the Managing Editor.

INDEX: The Winter Issue contains the index for the previous calendar year. Also, the journal is indexed in LIBRARY LITERATURE and LIBRARY SCIENCE ABSTRACTS.

BACKFILE: Copies of all earlier issues are available in microform from University Microfilms International, 300 North Zeeb Road, Dept., P.R., and Ann Arbor, MI 48106, U.S.A. or c/o 18 Bedford Row, Dept. P.R., London, WC14EJ, England. Some hardcopy back issues are available through the SELA Headquarters, P.O. Box 987, Tucker, GA 30084.

Welcome back, *Southeastern Librarian*! After a publishing hiatus of eight months, we are pleased to be able to offer again the Journal to our membership. I want to welcome Dr. Linda Lucas, Associate Professor, College of Library and Information Science at the University of South Carolina, as our new Editor. She brings to the position strong academic training, practical experience in publishing and editing, and above all enthusiasm — an important quality in making *Southeastern Librarian* an integral part of our professional lives. I know she and her staff will welcome your help and suggestions for making the *Southeastern Librarian* meaningful for you.



Plans for the SELA/MLA Joint Conference, October 15-20, 1984, in Biloxi, Mississippi, are well underway. Under the able leadership of Kay Miller (USM-Hattiesburg) who serves as Conference Chair, the Joint Committee has met twice and will meet next on September 30. SELA Section officers and committee chairs who desire meeting and program space are urged to respond to conference planning mailings. We want this conference to be as successful as the record-setting 1982 meeting in Hattiesburg. I think Mississippi is going to give Kentucky a race for the money.

I have been very heartened by the support all of you have given the Association. But it is important to keep up the momentum, for SELA is **you!** What you get out of the Association is what you are willing to put into it. My dedication to SELA is measured by the fact that this short page has been written while I was on vacation at Longboat Key, Florida, overlooking the Gulf of Mexico. The waves are rolling in, and I cannot wait any longer to enjoy the "Sun and Fun."

— Barratt Wilkins

From The President's Desk

User Reaction to The Lambda Online Catalog

By Ronnie W. Faulkner

In February of 1982 Tennessee Technological University Library joined ten other libraries in the Southeast as participants in the Southeastern Library Network's online catalog project, LAMDA (Local Access to and Management of Bibliographic Data and Authorities).¹ The Tennessee Tech Library leased a Burroughs MT930 terminal, which it placed near the card catalog to provide patron access to the system. The terminal communicates with the SOLINET computer in Atlanta via a direct telephone line hook-up. The Public Services staff, in cooperation with the staff of Bibliographic Control, assumed primary responsibility for training users on the new online catalog. At this writing there are over one-million records in the union file, which includes all participants, and 113,000 of TTU's bibliographic records in the local file.

LAMBDA was designed to use the command approach for searching, requiring the typing of certain designated directives before each author, title, or subject being searched. At first the commands had to be explained to every patron. Though there was a manual most users found it difficult to comprehend. SOLINET, however, developed its own program for searching titles, and on August 2, 1982, the Patron Access Module (PAM) was introduced. The new module, which is user friendly, elicited a positive response from participants in the online project.² SOLINET now plans the introduction of similar modules for the searching of authors and subjects.

The Patron Access Module integrated certain aspects of the menu approach to searching and has greatly simplified search procedure for the user. If a patron approaches the terminal, he first encounters the user friendly help screen which tells him how to proceed (Screen 1). If the patron types in the title *Political Pilgrims* and presses the transmit key (XMT on a Burroughs terminal and SEND on an OCLC terminal), a screen will appear with the full bibliographic information, including call number (Screen 2). The menu at the top of the screen represents the six potential options for continuing the search. The patron should, for example, type in E and transmit if he wishes to return to the original help screen. The searching of authors and subjects is at present somewhat more complex. It requires the commands "find author" (f a) or "find subject" (f s). There are numerous other commands for searching corporate authors, geographic subdivisions, and other fields.

LAMBDA SCREENS

SCREEN 1

UFF T

Please use your search request above this line and press the SEND key.

Welcome to the Online Catalog for Tennessee Technological University.

This online catalog is supported by the SOLINET LAMBDA system

TITLE SEARCH:

To perform a title search of the online catalog, enter as many words of the title as you know. Please separate each word by at least one space. When all the words are entered, press the SEND key.

RESULTS:

All resulting screen displays will include both a list of additional actions and the result of your search request. To execute an action from the list, enter at the top of the screen the appropriate action code and press the SEND key. The E (terminate) code will return you to this screen display.

SCREEN 2

Select action from one of the following:

E — Terminate current search.

N # — Show full record (ex: #1 for item 1)

NG — Show next group of 7 records.

NP — Show next page of display group.

PG — Show prior group of 7 records.

PP — Show prior page of display group.

UFF T Political Pilgrims

BIB FULL DISPLAY

Hollander, Paul.

Political Pilgrims: Travels of Western Intellectuals to the Soviet Union, China, and Cuba.

1928-1978 / Paul Hollander. — New York: Oxford University Press, 1981.

XVI, 524 p.; 24 cm.

Includes index.

Bibliography: p. 505-516.

1. Intellectuals-Europe. 2. Intellectuals-Europe-Political Activity. 3. Communist countries-Politics and Government. 4. Ideology. Title.

DLC DLC m.c. KLG. LCCN=80029417. RID=7178701.

Location: Maincoll Call Number: HM213.H57

Because the system uses the key word approach, entering *Pilgrims Political* will retrieve the book noted above. A complete title is not necessary because the system will pull out all records that have the searched title words in any position in the title field. Titles that consist of common words, however, can be a problem, especially in the union file, because there is a search maximum of 10,000 postings. For example, the *Dictionary of Education* cannot be retrieved by title. The system ignores articles and certain stop words. There is a method for bypassing posting limitations for subject searches, but it is rather complex for the typical patron. There is no way to avoid such limitations for title searches at the present time. Despite this problem, for more people, searching LAMBDA is faster than searching the card catalog.

The Tennessee Tech LAMBDA Survey

At Tennessee Tech a one-page questionnaire was developed by the Public Services staff to determine user reaction to the LAMBDA online catalog. Copies were placed near the terminal and a few were mailed to library liaisons who were given a demonstration of the system's use. From August, 1982, to February, 1983, the library received forty-six completed questionnaires. One hundred fifty were distributed.³

One-half of those who responded had used the LAMBDA system only once (23). Only three of the respondents had used the online catalog as many as twenty times. Students constituted 52.2 percent of the respondents and faculty and staff 45.6 percent. Approximately 54.3 percent of the participants specialized in the humanities or social sciences and 43.5 percent in the sciences or engineering. Interestingly enough, though only 26.1 percent had ever used any kind of online system, 95.1 percent found LAMBDA easy to use and 86 percent found it superior to the conventional card catalog. Only one person expressed a dislike for the system — an electrical engineering student — while 95.6 percent liked LAMBDA. An overwhelming 95.6 percent stated that they would use LAMBDA before the card catalog if all of TTU's bibliographic records were online. The only opinion question with any notable negative response (18.2 percent) was relative to whether the user would find card catalog use more time consuming than LAMBDA.

The LAMBDA survey provided several valuable and interesting user comments. Most of the comments were of a positive nature. An agriculture professor wrote: "Excellent — will

need more outlets when people realize how simple it is." A non-teaching staff member commented that she was "looking forward to more," while a librarian found LAMBDA to be a "tremendous innovation for Tennessee Tech." A professor from elementary education found the system to be "an asset to the library," and an electrical engineering professor even proclaimed: "The real value of the system will not be fully realized until it is possible to access the catalog from our departmental terminals." Student comments tended to be somewhat more laudatory. "Love" and "great" were common terms of approbation. A freshman education student thought LAMBDA was "fun to use." "Excellent system to have in our library," concluded a senior in chemical engineering. "While I worked in the library over 3 years in high school," wrote another engineering student, "I often wished we had one of these."

Despite the generally positive reactions, many did have critical comments to make about the LAMBDA online catalog. Some of the negative comments did not relate directly to the system, such as those about the screen's readability. A geology professor, with some previous computer experience, gave this qualified reaction to LAMBDA: "If the rate of error is low, if the system can be used when power fails, and if there are a sufficient number of terminals present so that one **never** has to wait, my impression would then be positive." The same professor found two errors in the cataloging online. "It has potential," wrote a history professor, "but card catalogue use is faster for me." A librarian noted the need for an adequate backup to the system if LAMBDA goes down and the need to be able to refine a title search using common terms. A student in computer science believed that "a better format" was needed and an electrical engineering freshman wanted location codes explained and "a more natural language parser." One graduate student in education complained that the manual was hard to use and that there was "not enough basic instruction for someone unfamiliar with computers." Though a junior history major found the system to be a "time saver," he was averse to supplanting the card catalog with LAMBDA: "I believe it would be foolish to abolish one in favor of the other."

In addition to the comments, persons were asked to designate whether they had some online experience as well as their relative age. Thirty-four persons made additional comments. Sixteen of these made negative critical comments. When these comments are compared with online

experience, it is found that 36.4 percent of those without prior online experience made negative comments while 66.7 percent of those with prior online experience made negative comments. When age is considered, it is determined that 50 percent of the negative criticisms came from those age 21 or less even though they made up only 34.8 percent of the sample. Correlation coefficients (Cramer's Phi) of .35 between negative comments and online experience, and of .57 between negative comments and age were found. In other words, there is low correlation in the first instance ($p. < .10$), and a moderate correlation in the second ($p. < .05$).

GENERAL CONCLUSIONS

Many of the patrons of the TTU Library were clearly awed by the technology behind LAMBDA. Anne G. Lipow of the University of California at Berkeley has warned: "Don't put too much stock in the user's uncritical attitude; there are many reasons to be critical of online catalogs."⁴ In fact, the comments of those with online experience in the above survey were longer, more substantive, and more critical. Further studies might establish this as significant. However, the large number (30) who showed no critical inclination at all in this survey suggests that people can be overly impressed with technology.

Lipow has also stated that "if there is a way to make a mistake, to misinterpret instructions, there will be a large number of users who will find that way."⁵ The graduate education student above, who complained about lack of instruction, did not even realize that search statements had to be transmitted to the computer for a response. When the screen suggested that "E" be typed to terminate a search, he typed "E" and waited. A librarian told him how to solve his problem. Several patrons, familiar with other terminals, insisted on pressing the "return" key to transmit, ignoring the instructions given on screen. These cases demonstrate the need for basic instruction in the online system. As online catalogs become more common the need for bibliographic instruction in online systems will become imperative.⁶ At Tennessee Tech the integration of online catalog usage into ongoing bibliographic instruction has already begun.

Several patrons, who completed the questionnaire, expressed concern about the possibility of down time. Long periods of down time, though unpleasant, are tolerable in cases where the online system is non-public access (as is generally the case with OCLC). On the other hand, moderate periods

of down time or even slow response time (more than 5 seconds) can have an extremely negative impact where an online catalog is involved. Patrons will not hesitate to complain. Despite all the shortcomings of the conventional catalog, it is **never** down. Technology can resolve some problems, but it will create others.

User studies, such as the one conducted here provides useful information to librarians and to those designing and implementing online catalogs. It is, however, incumbent upon those conducting such studies to evaluate the results critically, always mindful that the library is a public service institution. Online catalogs must be adapted to meet the demands of patrons. Libraries should not rush in blindly. Online catalogs seem definitely to be the wave of the future, but it is up to librarians to see that unwary patrons are not drowned.

REFERENCES

1. The institutions involved in the initial phase of the LAMBDA project were Emory University Library, Emory Medical Library, Georgia State University Library, Oak Ridge National Labs, University of South Florida Library, Jackson Metropolitan Library, Tennessee Tech University Library, University of Louisville Library, University of Miami Library, George Mason University Library, and North Carolina State Library. "LAMBDA Field Test is Up and Running," *Solinet* 10 (March 19, 1982):1-2.
2. "Patron Access Module Introduced: Users Delighted," *Solinet*, 10 (September 1, 1982):1-4; "SOLINET Membership Growing; LAMBDA Module Makes Debut," *Library Journal*, 107 (November 15, 1982):2126. The difference between the command and menu approach to searching is discussed by Stephen R. Salmon, "Characteristics of Online Public Catalogs," *Library Resources and Technical Services*, 27 (January/March 1983):36-6.
3. Preliminary results of this study were circulated on campus and sent to SOLINET. Ronnie W. Faulkner to Deans and Departmental Library Liaisons, February 4, 1983, copy in Tennessee Tech Library.
4. Anne Grodzins Lipow, "Practical Considerations of the Current Capabilities of Subject Access in Online Public Catalogs," *Library Resources and Technical Services*, 27 (January/March 1983):87.
5. *Ibid.*, 85.
6. David R. McDonald and Susan E. Searing, "Bibliographic Instruction and the Development of Online Catalogs," *College and Research Libraries*, 44 (January 1983):5-11.

LAMBDA SURVEY

(There were forty-six respondents but because each individual did not answer every question totals may vary.)

THE SURVEY PARTICIPANTS

1. SPECIALIZATION OR MAJOR		
Social Science and Humanities	25	(54.3%)
Sciences and Engineering	20	(43.5%)
Unidentified	1	(2.2%)
2. STATUS		
Faculty (19) and Staff (2)	21	(45.6%)
Students	24	(52.2%)
Other	1	(2.2%)

QUESTIONNAIRE RESULTS

3. USE OF LAMBDA SYSTEM BY RESPONDENTS			
(Several based answers on a demonstration.)			
Range	0-30		
Average	2.48		
Median	1.00		
4. HOW DO YOU FEEL ABOUT THE LAMBDA SYSTEM?			
Like	43	(95.6%)	
Dislike	1	(2.2%)	
No Opinion	1	(2.2%)	
5. DO YOU PLAN TO USE THE SYSTEM AGAIN?			
Yes	44	(100%)	
No	0	(0%)	
6. DO YOU FEEL, HAVING USED THE SYSTEM, THAT IT IS:			
Easy to use	39	(95.1%)	
Hard to use	2	(4.9%)	
7. DO YOU FEEL IT WOULD BE MORE TIME CONSUMING TO USE THE CARD CATALOG THAN THE LAMBDA SYSTEM?			
Yes	36	(81.8%)	
No	8	(18.2%)	
8. HOW DOES THE LAMBDA SYSTEM COMPARE WITH THE CARD CATALOG?			
Superior to catalog	37	(86.0%)	
Inferior to catalog	2	(4.7%)	
Equal to catalog	4	(9.3%)	
9. IF ALL OUR RECORDS WERE AVAILABLE THROUGH THE LAMBDA SYSTEM, WOULD YOU BE INCLINED TO USE IT BEFORE THE CARD CATALOG?			
Yes	43	(95.6%)	
No	2	(4.4%)	
10. HAVE YOU HAD EXPERIENCE WITH ANY OTHER KIND OF ONLINE COMPUTER SYSTEM?			
Yes	12	(26.1%)	
No	34	(73.9%)	
11. ADDITIONAL COMMENTS AS RELATED TO COMPUTER EXPERIENCE			
Online Experience	Critical	Uncritical/None	Total
Yes	8	4/0	12
No	8	14/12	34
12. ADDITIONAL COMMENTS AS RELATED TO AGE			
Age Range	Critical	Uncritical/None	Total
21 or less	8	8	16
22 to 30	2	7	9
31 to 40	3	8	11
41 to 50	1	6	7
51 to 60	1	0	1
Not Given	1	1	2

Ronnie W. Faulkner is Coordinator/Head of Public Services, Tennessee Technological University Library, Cookeville, Tennessee 38505.

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A Public Library Heritage

by Donald Foos

The public library as an institution in American life has made a major impact on each of our lives. Historically, the public library has a defined place in society and is recognized as a conceptual source of information for the Nation's population. In this capacity it is charged with the responsibility for providing free library service to all. Through the years many events have shaped the public library and regardless of wars, depressions, economic hardship and governmental setbacks, public libraries have maintained. The 1977 survey report completed by the Chief Officers of State Library Agencies (COSLA) indicated there were over 10,000 public libraries of all sizes throughout the nation. Considering the existence of 29 public libraries at the time the nation was founded in 1776 and the COSLA figure of 10,134 in 1977, it can be concluded that over a 200 year time period, public libraries have become a recognized governmental institution in our American society. Public library heritage is an important aspect of American History.

The Public Library Association (PLA) under the leadership of former President Donald J. Sager considered public library heritage to be a vital part of archival information. It was concerned with the preservation and accessibility of documents and artifacts important to the heritage of the American public library. To this end, a PLA Public Library Heritage Task Force composed of six PLA members was appointed in 1982 and charged with the responsibility to develop recommendations for the PLA Executive Board. In addition to the concern for the preservation and accessibility of historic documents and artifacts, the Task Force was to consider the relative benefits of a study associated with the creation and maintenance of a museum on the American Public Library.

The Public Library Association's Public Library Heritage Task Force held its first meeting during the 1983 American Library Association Mid-winter Conference in San Antonio, Texas. Concerned with the overall responsibility of the charge, "... which would inform the public of the goals, principles, heritage and role of the public library in American life, and preserve for future generations the rich heritage of this institution and profession, and provide an opportunity for the public to learn how public library service may evolve in the future," the meeting was opened for general comments and discussion.

The many recommendations and suggestions from Task Force Members and guests projected a long term job for the PLA group.

As a main topic of discussion, it was suggested that state, regional, and national library associations, agencies, historical societies, and library schools be contacted to find out "what's out there." In the form of a survey, the Task Force's fact finding mission could result in the form of a *Source Book* of information about librarianship. Where it is and who's doing it seems to be an important first step for the Task Force. Among the more important recommendations made at the San Antonio meeting were suggestions to establish or develop a "Heritage Trail of Libraries" depicting historic public library landmarks across the nation; to select/or solicit a physical location to serve as a repository for public librarianship; to contact vendors as a possible source of revenue for a proposed oral history project that would involve interviewing public library pioneers; and to consider the development of an exhibition that could become a permanent museum at the 1992 World's Columbian Exposition in Chicago.

As a result of the enthusiasm displayed by attendees at the first Task Force meeting in San Antonio, an Open Hearing, "Directions toward the 1992 World Exposition to be held in Chicago" was held on Friday, March 25, 1983, at the First National Public Library Association (PLA) Conference at the Baltimore Convention Center. The large group that attended provided many more recommendations and suggestions for the PLA Executive Board's consideration.

PLA President Donald J. Sager reiterated the Charge to the Task Force and suggested that he felt the life of the Task Force would be extended in the form of a PLA standing committee. He felt the first responsibility of the Task Force would be to define goals and objectives and to consider establishing subcommittees to handle the many tasks that lie ahead. Before the general Hearing discussion began, Task Force Member Mary Louise Rheay, director of the Cobb (Georgia) County Public Library, presented a summary overview of the Public Library Heritage Task Force meeting held at the 1983 American Library Association (ALA) Midwinter Conference in San Antonio, which included the development of a public library museum. She also suggested that contact people be identified in every state and regional library association for future involvement with heritage projects.

PLA President-Elect Nancy Bolt assured Hearing participants that under her administration the work of the Task Force would be continued. She stressed the vital importance of public library heritage and the importance of the role of the public library in American life. Many suggestions were presented and Dr. Lawrence McCrank, head of the Department of Rare Books and Special Collections of the Indiana State University Library, felt that some of the Task Force matters might overlap ongoing work of existing ALA Committees, such as, the Library History Roundtable. He also felt that inadequate written library histories were being maintained.

Responding to Dr. McCrank's statement, Ruth Frame, Deputy Director of the ALA, suggested that any overlap that existed between PLA Task Force activities and any ALA Committee would not cause problems. She felt that the Task Force should identify tasks and responsibilities and needed to develop planning procedures. Ms. Frame suggested that the work of the Task Force should be publicized and further suggested that news releases be sent to all library related journals and periodicals. Speaking as a vendor, Sally Liberman of the Oryx Press in Phoenix felt that if the Public Library Heritage Task Force's goals, objectives, and tasks were identified, commercial vendors would be very cooperative in the efforts of the PLA groups to secure a public library heritage.

Dr. Dorothy Kittle and Arthur Kirchenbaum of the U.S. Department of Education felt that the work of the Task Force was needed. Mr. Kirchenbaum suggested that the American Library Trustees Association (ALTA) and local and regional trustee and friends groups should be solicited for assistance. Carolyn Watkins, director of the public library in Westbrook, Maine, commented that she felt public libraries would be willing to provide copies of written historical records. Alan Kleiman of the Brooklyn (New York) Public Library recommended the development of a pictorial published history of public libraries.

Some Hearing attendees volunteered to represent various states. Mary Louise Rhey volunteered to represent Georgia; with Nancy C. Pack, director of the North Little Rock Public Library serving Arkansas; Elaine Estes, director of the Des Moines Public Library for Iowa; Task Force Member Arlynn Burton for Ohio; Jenny Murphy of the Eastern Shore Regional Library for Maryland; Larry McCrank for Indiana; and Maine by Carolyn Watkins.

The Hearing was forced into overtime and the meeting was closed. Another meeting was scheduled for the 1983 Annual American Library Association Conference in Los Angeles.

Over thirty Task Force members, state library agency and state library association representatives, library school faculty liaison members and interested parties attended the open meeting on Monday, June 27, 1983, at the Los Angeles Hilton in Los Angeles. The Task Force's first Report, "*Towards 1992*," to be submitted to the PLA Executive Board, was summarized and discussed. "Action" Recommendations of the Report were: (1) that the Public Library Heritage Task Force become a "standing" Task Force for an undesignated appointment period; (2) that an annual operating budget of \$1,200.00 be appropriated; and (3) that Task Force membership be open to non-ALA/PLA members. New Task Force member Arthur Kirschenbaum, recommended that the Task Force be structured at two levels, PLA membership with voting rights, and non-PLA membership with no voting rights, and Recommendation No. 3 was deleted from the Report.

It was further recommended in the Report that Mary Louise Rhey be appointed Deputy Chair of the Task Force and that a series of "project" sub-task forces be established. Project groups recommended with possible chair nominations were: (1) ALTA, Trustees and Friends, chaired by Arthur Kirschenbaum; (2) Armed Forces Librarians, chaired by Tony Dukan (Air Force Librarian); (3) Goals and Objectives, chaired by Mary Louise Rhey; (4) Heritage Trail of Libraries, chaired by Arlynn Burton; (5) Museum Planning, chaired by Don Foos; and (6) Public Library Pictorial History, chaired by Alan Kleiman. Following a recommendation by North Carolina State Librarian, David N. McKay, that statewide inventories of libraries be conducted by state library agencies in cooperation with COSLA, a seventh project sub-task force was added, an "Inventories" unit without a chair nomination.

A plea for the preservation of historical documents and records was made by University of Kentucky library science faculty member, Dr. Wayne Wiegand. He suggested that policies did not exist concerning the collection and preservation of historical documents and records. At this point, Ms. Zee Dee Kinkel, Colorado Library Association Representative, stated that Colorado State Law required the preservation of historical documents and records. Dr. Wiegand further suggested the involvement of public historians with the work of the Task Force and also expressed a concern to collect World War I libraries records.

Dr. Lee Shiflett, chair, ALA Library History Roundtable (ALA/LHRT) and Louisiana State University library school representative, and Dr. Doris Dale, ALA/LHRT member and Southern Illinois University library science faculty member,

described the inventories being completed by the ALA/LHRT for oral history tapes, both audio and audiovisual. Dr. Ed Miller, dean of the University of Missouri library school and representative, spoke to the involvement of library and information science students in oral history projects through their respective library schools.

The Juliana Library Museums in the Lancaster (Pennsylvania) County Library, "an interpretive room depicting Lancaster's first library as it appeared in 1759," was described by library director, Bob Case. The room is funded by the Lancaster Branch of the American Association of University Women with support of the Friends of the Library.

At the PLA Executive Board meeting on Tuesday, June 28, 1983, in Los Angeles, Report Recommendation No. 1 was approved with a recommendation that the PLA Organization Committee be requested to clarify task forces organizational structure. Recommendation No. 2 was passed with a \$600.00 budget allocated for 1983-84.

1982-83 PLA Public Library Heritage Task Force membership included: Ms. Betty W. Bender, director of the Spokane (Washington) Public Library; Ms. Arlynn R. Burton, Regional Librarian, Cuyahoga County (Ohio) Public Library; Dr. Philip Clark, St. John's University, Jamaica, New York; Dr. Margaret M. Monroe, University of Wisconsin-Madison; Ms. Mary Louise Rhey; and Don Foos (Chair), Director, Library and Information Science Programs, University of Arkansas at Little Rock. Don Foos has been reappointed 1983-84 chair of the Task Force with Mary Louise Rhey serving as Deputy Chair for this same period. Other members are being appointed by PLA President Nancy Bolt.

The 1983-84 Public Library Heritage Task Force purpose is to develop recommendations to the Public Library Association Executive Board which would ensure the preservation and accessibility of documents and artifacts important to the heritage of the American public library, including the study of the relative benefits associated with the creation and maintenance of a museum on the American public library, which would inform the public of the goals, principles, heritage and role of the public library in American life, and preserve for future generations the rich heritage of this institution and profession, and provide an opportunity for the public to learn how public library service may evolve in the future. Such a study would include contact with museum officials, and the review of the relative advantages of creating either an independent institution or affiliating with some existing library or museum.

SPRING, 1983

At the conclusion of this study, the task force will submit a report with recommendations to the PLA Board, by June, 1984. In the event the report recommends the creation of such an institution, strategies for the implementation of the project will be included in the document. Particular attention will be paid to the opportunity which may be provided by Chicago's forthcoming World's Columbian Exposition in 1992.

SOUTHEASTERN LIBRARY ASSOCIATION AREA REPRESENTATION

ALABAMA

Ms. Sue O Medina, Library Development, Alabama Public Library Service, 6030 Monticello, Montgomery, Alabama 26130, representing the Alabama Public Library Service.

FLORIDA

Dr. Ronald Blazek, Professor, School of Library and Information Studies, Florida State University, Tallahassee, FL, 32306, representing Florida State University.

GEORGIA

Ms. Mary Louise Rhey, Director, Cobb County Public Library, 30 Maryland St., Marietta, GA 30060.

KENTUCKY

Dr. Wayne A. Wiegand, Associate Professor, College of Library and Information Science, University of Kentucky, Lexington, Kentucky 400506-0027, representing the University of Kentucky.

Ms. Anne Wyatt, Regional Director, P.O. Box 230, Pennyrile Purchase Regional Library, Princeton, KY 42445, representing the Kentucky Library Association and the Kentucky Department of Libraries.

Mr. Thomas Sutherland, Director, Paducah Public Library, 555 Washington Street, Paducah, KY 42001.

LOUISIANA

Dr. Lee Shiflett, School of Library and Information Science, 267 Coates Hall, Louisiana State University, Baton Rouge, Louisiana 70803-3920, representing Louisiana State University.

MISSISSIPPI

None.

NORTH CAROLINA

Ms. Marion Johnson, Chief Library Consultant, Division of State Library, North Carolina Department of Cultural Resources, Raleigh, North Carolina 27611, representing the North Carolina State library.

Dr. Kenneth Schearer, School of Library Science, North Carolina Central University, Durham, North Carolina 27707, representing North Carolina Central University.

SOUTH CAROLINA

None.

TENNESSEE

None.

VIRGINIA

Ms. Isabelle Willbuqie, Augusta County Library, Route 1, Box 254, Fishersville, Virginia, representing the Virginia Library Association (tentative).

WEST VIRGINIA

Ms. Shirley A. Smith, Field Consultant, West Virginia Library Commission, Science and Cultural Center, Charleston, West Virginia 25305, representing the West Virginia Library Commission.

Representatives from all state library associations, state library agencies, and library schools in the Southeast are needed. Information from and suggestions for the PLA Public Library Heritage Task Force may be sent to: Dr. Donald D. Foos, Director, Library and Information Science Programs, University of Arkansas at Little Rock, 33rd & University, Little Rock, Arkansas 73304.

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Public Library Association, Public Library Heritage Task Force, *Minutes*, January 10, 1983, San Antonio, Texas; March 25, 1983, Baltimore, Md.; and June 27, 1983, Los Angeles, California.

Donald D. Foos is Director, Library and Information Science Programs, University of Arkansas at Little Rock and Chair of PLA's Public Library Heritage Task Force.

DATES TO REMEMBER

OCTOBER 12: *Teaching Librarians To Teach*, a workshop designed to assist librarians to effectively teach library skills. Participants will identify a check list for goals, problems, and procedures for library instruction in their respective libraries, developing a suggested outline for library instruction. **Presenter:** Joan Ormondroyd, Reference Dept., Cornell Univ. Library. **Fee:** TBA **Time:** 10:00 a.m.-4:00 p.m. **Location:** Bluegrass Convention Center, Louisville, Kentucky. Enrollment limited. CEU's offered. **Cutoff date for registration:** October 1. **For further information:** call Phyllis Hugher, (606) 986-9341, ext. 289, Ref. Department, Hutchins Library, Berea College, KY 40404. **Sponsoring organization:** KLA Bibliographic Instruction Roundtable.

OCTOBER 12 & 13: *Manage Your Time*. Helpful hints for managing your time in and out of the library for effective living. **Presenter:** Dr. Marsha Anderson, Chair, Dept. of Vocation Education Studies, Southern Illinois Univ., Carbondale. **Fee:** \$25, KLA member; \$30, non-KLA member. **Location:** Bluegrass Convention Center, Louisville, KY. Enrollment limited. Cut-off date for registration, Oct. 5, 1983. **For further info:** call Jennie S. Boyalski, (502) 442-6131, ext. 132. CEU's offered. **Sponsoring organization:** KLA.

OCTOBER 12-14: KENTUCKY LIBRARY ASSOCIATION annual conference, Bluegrass Convention Center, Louisville, KY.

OCTOBER 13-15: SOUTH CAROLINA LIBRARY ASSOCIATION annual conference, Hyatt Regency, Greenville. **Theme:** Library Relationships: Together in the Eighties.

OCTOBER 16: **World Food Day.** National Committee for World Food Day requests that librarians contact the committee in order to receive free program or display materials: 1776 F St. NW, Washington, DC, 20437; (202) 376-2306.

OCTOBER 20-23: WEST VIRGINIA LIBRARY ASSOCIATION's 68th annual conference. **Theme:** Changes, Challenges, and Choices. **Location:** Oglebay Park, Wheeling, WV. **For further info contact:** Charles A. Julian, Reference Librarian, Robert F. Kidd Library, Glenville, WV 26351.

OCTOBER 25-28: Biennial conference, NORTH CAROLINA LIBRARY ASSOCIATION, Benton Convention Center, Hyatt Hotel, Winston Salem. **Theme:** Stand Up for Libraries. **For further info:** Dr. Leland M. Park, Library of Davidson College, Davidson, NC 28036. (704) 892-2000, ext. 331.

OCTOBER 26-29: GEORGIA LIBRARY ASSOCIATION, Jekyll Island, Georgia.

NOVEMBER 17-19: VIRGINIA LIBRARY ASSOCIATION meets at the Homestead, Hot Springs. **Theme of the conference:** Independence through Cooperation — Personal, Professional and Institutional Enrichment. **For additional information,** contact John Stewart, Secretary, Virginia Library Association, Department of Public Libraries, Municipal Center, Virginia Beach, VA 23456; (804) 427-4321.

Surveys and Use Studies in Southeastern Libraries 1970-1980: A Selective Guide to the Literature

By Joyce McKibben

"If the information community is to meet the challenge of the information society successfully, it is essential that it focus on helping users do information work more efficiently."¹ In order to adequately help users, librarians over several decades, have conducted user studies and surveys of library systems to gain an understanding of user needs and perceptions of library operations. Many of these studies have been published to provide a wider dissemination of results. From these studies, an emerging statistical pattern of service and operative functions is being developed. This developing pattern influences the nature and philosophy of library service on a local or regional level.

This compilation of user studies and surveys concentrates on the libraries in the southeastern region of the United States during the decade of the seventies. A significant change in the perception and operation of library services as they adapted to the information boom and the advent of automated systems is reflected in many of the studies included in this bibliography. The titles were selected from *Library Literature* and the ERIC system files. The studies are grouped into three main categories: type of library, services offered by libraries, and personnel studies. Within each category the studies are arranged under specific subject headings. The subject headings used are generally those which are used by *Library Literature*.

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Joyce McKibben is reference Librarian Assistant Professor, Memphis State University Libraries.

SELA Chronicle

Personals

ALABAMA

Donna Barrett, second vice president of the Alabama Library Association, married **Robert Schremser**, formerly a consultant with the Alabama Public Library Service and now a doctoral candidate at North Carolina.

FLORIDA

Harry Brinton, Director of Libraries for the Jacksonville Public Library System since September 1, 1959, retired February 1, 1983. At the time of retirement Brinton was actively involved with choosing the sites and developing the architectural plans for three new libraries in Duval County.

Marguerite (Micki) Carden has been appointed Acting Assistant Director of the Miami-Dade Public Library System, having served in several positions within the system, including Assistant Head of Adult Services, Librarian in Charge of the Homestead Branch, and Community Relations Coordinator.

GEORGIA

Joseph J. Branin, formerly Head Humanities Bibliographer for the University of Georgia Libraries has been appointed Assistant Director for Collection Development for UGA. Branin served earlier as a branch librarian at Kent State University. As well as an MLS, he earned an MA in English from the University of Pittsburgh.

Joyce S. Cohrs, formerly Deputy Director for Technical Services at Dekalb Library System, has joined the Engineering Experiment Station at Georgia Institute of Technology as Research Associate. She serves as the information specialist on an engineering team in Cairo (Egypt), assisting in the establishment of an industrial extension service in Egypt.

Claire A. Colombo, has been appointed Head of Circulation Department at the University of Georgia Libraries, having held several positions in the Libraries. Colombo earned the MLS at Emory University.

Vesta Lee Gordon has assumed the position of Assistant Director for Special Collections at the UGA Libraries. Formerly Director of Library Services at St. Johns River Community College (Florida), she also held positions at Virginia Commonwealth University and at the University

of Virginia Library. Gordon earned an MS in Library Science at Florida State University and an MA in history at the University of Virginia.

Robert J. Klein has assumed the position of Science Reference Librarian at the University of Georgia Science Library. Since earning an MLS and an MA in Speech and Hearing Science from Florida State University, Klein has held a position in the Veterans Administration Medical Center (St. Louis) Library Service.

Lucretia McCulley, has been appointed Reference Librarian at the University of Georgia Main Library. She received the MLS from the University of Tennessee and was formerly a reference librarian in UT's Undergraduate Library.

Deanna Roberts, new Education Bibliographer for University of Georgia Libraries, recently graduated from the University of Tennessee Graduate School of Library and Information Science, having had prior experience teaching in the Illinois school systems.

NORTH CAROLINA

Robert Burgin, Associate Director of the Forsyth County Public Library in Winston-Salem, has been appointed editor of *North Carolina Libraries*. Burgin has served as *Public Libraries* Editor since 1980 and was guest editor for the Fall 1982 issue on microcomputers. *North Carolina Libraries*, official publication of the NCLA, won the 1981 H.W. Wilson Library Periodicals Award.

Kathleen S. Jackson has been appointed Head, Copy Cataloging Section, Monographic Cataloging Department, Duke University, Durham, effective May 1, 1983.

Deborah L. Jakubs has been appointed General Bibliographer, Collection Development Department, effective September 1, 1983.

Helen I. Reed was appointed Head, Acquisitions Department, Duke University Library, Durham, effective December 6, 1982.

William M. Treat, has been appointed Assistant University Librarian for Administrative Services at Duke University Library, Durham, effective May 2, 1982. He served earlier as Director, Technical Services, at Bowling Green State University (Ohio), as a computer programmer with the U.S. Air Force Logistics Command, and as Manager, Automated Systems Control Group, Cornell University Libraries (New York). Treat received the MLS from Kent State University.

SOUTH CAROLINA

Julia Bailey has been appointed Assistant Reference Librarian, Florence County Library.

Alanna Bair has been appointed Adult Services Librarian, Lexington County Circulating Library.

Mary Burts, has been appointed Children's Librarian, Lexington County Circulating Library.

Frances K. Case has been appointed Director of Library Services for the Blind and Physically Handicapped, State Library, effective February 2, 1983. Prior to this appointment, Case served eight years, first as Reader Adviser and later as Handicapped Services Librarian, having received the MLS degree from the University of South Carolina in 1974. Case follows **Stephen Prine**, Director of the State Library's Service for the Blind and Physically Handicapped since 1980, who has now accepted the position of Network Consultant with the Library of Congress, National Library Service for the Blind and Physically Handicapped, Washington, D.C.

Gale Compton has been appointed Children's Services-Outreach Librarian, Oconee County Library.

Philip Cheney was appointed Director, Florence County Library.

Ora Dickens has been named Senior Adult Services Librarian at Richland County Public Library. She was formerly Head Librarian, Midlands Technical College, Airport Campus.

Margaret (Peg) Dickinson, who has been appointed Deputy Director of the Richland County Public Library, served formerly as Assistant City Librarian of the Newport News (Virginia) Public Library.

Sharon Fashion has been appointed Children's Librarian, Berkeley County Library.

Dawn F. Ellen has been appointed Director, Lee County Public Library.

Bob Fassett has been appointed Head of the Business, Science and Local Information Section of Greenville County Library.

Prudence A. Finn has been appointed Head of the Reference Department, Charleston County Library.

Eloise Gowder, Berkeley County Library, has retired, after 22 years of service.

Mary Ann Hanna has been appointed Director, Williamsburg County Library.

Connie Jones has been appointed Summerville Branch Librarian, Dorchester County Library.

Sarah Lander has been appointed Acting Director, Pickens County Library.

Shari Lohea has been appointed Assistant Librarian of Medford Library, University of South Carolina.

Frances Peagler became Head of Reference Department, Florence County Library.

Kathy Shearin has been appointed Technical Services Librarian, Sumter County Library.

Iris C. Shirley, was appointed Handicapped Services Librarian with the Library Services for the Blind and Physically Handicapped Library effective February 2, 1983, having served over six years as Branch Librarian of the R. H. Smith branch of the Lexington County Circulating Library. Shirley earned the MLS degree from the University of South Carolina in 1974.

Ginny Stannard has been appointed Young Adult Librarian, Greenville County Library.

Marilyn Stebbins has been appointed Librarian, Midland Technical College, Harbison Campus, Columbia

Lorraine Sternberg has been appointed Children's Librarian, Anderson County Library.

Roger Wellington has been appointed Head of General Reference Section, Greenville County Library.

TENNESSEE

Anita Burton has joined the library staff of the Felix G. Woodward Library at Austin Peay State University as Head of Circulation/Reserve.

Katheryn C. Culbertson resigned as State Librarian and Archivist, effective November 29, 1982, with plans to enter full time law practice in Louisville (Kentucky) after January 1, 1983. Prior to coming to Nashville, Culbertson served as Director of Extension Services for the Metropolitan Library of Nashville and Davidson County and was Director of the Watauga Regional Library System, Johnson City. She graduated from the Nashville YMCA Night Law School in 1968, holding a Doctor of Jurisprudence Degree.

Miriam Deutch has been appointed Instructor and Reference Librarian with Specialization in Education, University of Tennessee/Knoxville.

Martha D. Dover has been appointed Retrospective Conversion Supervisor, University of Tennessee/Knoxville.

Mrs. Janie Gentry, Head of the Acquisition Department and Associate Professor at the Felix G. Woodward Library, Austin Peay State University, retired December 31, 1982, after 20 years of service to the library.

Theresa M. Pepin, has been appointed Instructor and Reference Librarian with Specialization in Engineering, University of Tennessee/Knoxville.

Olivia K. Young, has been appointed State Librarian and Archivist effective December 1, 1982. She earlier served as Director of the Watauga Regional Library System in the 1960's. Young has an LS degree from Peabody School, now part of Vanderbilt University. She has served as Head of Periodical and Documents Division of Peabody College Library, as U.S. Army Librarian in Austria, as Librarian in Cairo (Georgia), Librarian at the Caney Fork Regional Library System, Sparta, and as Chief Librarian, U.S. Army, Ft. Stewart (Georgia)

VIRGINIA

Teresa D. Edwards, formerly Director, Retrospective Conversion Project, Western Illinois University Library, has been appointed Automation/Retrospective Conversion Librarian of the Earl Gregg Swem Library of the College of William and Mary.

Gail L. Wilson, formerly Librarian of the New York State Agricultural Experiment Station, has been appointed Librarian of the Virginia Associated Research Campus (Newport News) at the College of William and Mary.

WEST VIRGINIA

Carolyn Watson, has been appointed Circulation Librarian, Ruth Scarborough Library Shepherd College, Shepherdstown.

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NECROLOGY

Mildred Baine Algee, professor emeritus, Memphis State University School of Library Science, Memphis, TN, January 22, 1983.

Cecil E. Cleveland, Jr., City Librarian, Lakeland, FL, for the past fifteen years, September 30, 1982.

Doris Murray Crosland, former Director of Libraries, Georgia Institute of Technology, May 3, 1983. For many years the only woman member of the faculty, she was a leader in developing a world renowned research collection in science and in engineering, in promoting the construction of two buildings to house the Price Gilbert Memorial Library, and in both state and national professional organizations. A pioneer in the application of computer technology to library processes and services, she was also a key figure in the formation of the School of Information and Computer Science. Crosland earned a Certificate in Library Science, Atlanta Library School, now Emory University Library School.

Dr. Donald J. Lehnus, January 8, 1983, Memphis, TN. Dr. Lehnus, Associate Professor in the Graduate School of Library and Information Science, University of Mississippi, had written a Spanish book about Dewey's original cataloging plan. His *Book Numbers: Their History, Principles and Application* and recent articles dealing with AACR 2 exemplify his interest in organizing materials to enhance accessibility.

Louise Trotti, retired Director of the DeKalb, (Georgia) Library System, 1961-1983. Trotti's career spanned

38 years, beginning with the position of Extension Librarian (driving a bookmobile) and continuing through 20 years as director. Among her major accomplishments were the establishment of six branch libraries, building these and four other library buildings, the creation of recreational libraries in the jail, the fire stations, juvenile detention facilities, and the establishment of 5 professional libraries for police and fire departments in a 3-county library region. Trotti won awards both from her profession and from civic organizations.

Wallace VanJackson, December 14, 1982. VanJackson, cited by ALA as a "spokesman for black librarians in the 1930s and 1940s", and by William Bennett, in his article "Black Librarians Abroad" for significant contributions made in Africa between 1947 and 1977, will have his professional work and leadership made available as a source for research through the collection of his professional papers in the Black Librarians Collection at the School of Library Science of North Carolina Central University, Durham. The family has contributed his professional papers and, colleagues are invited to contribute other papers by and about him.

Orlando "Jack" Wages, Director of the Bridgewater College Library (Virginia) from 1963 to 1982, February 2, 1983. Among the interests Wages pursued were the study of folklore and the special field of cChurch librarianship.

SELA PUBLICATIONS AVAILABLE AT REDUCED PRICE

Anders, Mary Edna, Libraries and Library Service In The Southeast - A Report Of The Southeastern States Cooperative Library Survey, 1972 - 74. The University of Alabama Press, 1976. \$5 (Originally, \$10)

Ward, James E., Albright, Jane A., Phillips, Kathleen, Southeastern Bibliographic Instruction Directory: Academic Libraries. Southeastern Library Association, 1978. \$1.25 (Originally, \$10)

Tucker, Ellis Eugen, Ed., The Southeastern Library Association, Its History and Its Honorary Members, 1920 - 1980. Southeastern Library Association, 1980. \$1 (Originally, \$5)

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